

## **Upgrade Update**

## From the ECA Telecommunications Committee and ECA Board

To keep things organized, the new Comcast system is being installed one district at a time starting in the front of Eastwood and working backward. The Upgrade letters from Comcast and e-blasts from the ECA are only sent to the addresses as they come on-line for the upgrade. It should take 6 to 9 months to update all of Eastwood and could take longer depending on everyone scheduling their installation when their district is activated. No one can update early. The addresses are only entered into the system when a district is activated.

The phone number to call is provided on the Upgrade letter and in the ECA e-blast. Do not Call 1800-COMCAST for the Upgrade. That number is for service issues only.

The upgrade for District 3 started on July 14th, which began our launch of the new Comcast system.

Everyone will receive all new wiring and all new equipment for Internet, WiFi, and TV. There is no digging required for the Comcast upgrade. The digging at the front of Eastwood is AT&T and we have nothing to do with this.

## **Comcast Upgrade - Order of Installation**

Upgrade Group 1
District 3
FALCON RIDGE
STONEBRIDGE
WOODLANDS POINTE

Upgrade Group 2
District 2
FAIRWAY POINTE
GREENBRIAR
MUIRFIELD
TURNBERRY

Upgrade Group 3
District 4
CANTERBURY
CEDAR CHASE
GLENVIEW
INGLENOOK
NEWPORT
PRESTWICK

Upgrade Group 4
District 1
EAGLE LAKE
INTERLACHEN
SHERWOOD
SHOAL POINTE

Upgrade Group 5
District 5
AUGUSTA
HEATHER GLEN
KENSINGTON

Upgrade Group 6
District 6
KINGS POINTE
MERION POINTE
NORTHWOOD
RIVIERA POINTE